# INTERBANK
## CONSUMER COMPLAINT FORM

### Instructions:
1. Please type or print in black ink.
2. Explain the problem in detail; include all important information, such as dates, places, contracts, letters, or other documents that may support your complaint. Attach an additional sheet to explain the problem, if necessary. Keep all original supporting documents for your files.
3. Please complete the complaint form and return it to an InterBank Branch Office. Our ability to assist you will depend upon your giving us a complete and detailed statement.

### Consumer Information:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Address Line 1:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Address Line 2:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>City: State: Zip Code:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Home Phone: Cell Phone: Work Phone: Email Address:</td>
</tr>
</tbody>
</table>

#### Preferred method of contact:
- [ ] Home Phone
- [ ] Cell Phone
- [ ] Work Phone
- [ ] Email

#### Preferred time of contact:
- [ ] Morning
- [ ] Afternoon
- [ ] Evening

### Description:

#### Place of Transaction:

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of Transaction:</td>
<td>Amount of Transaction:</td>
<td></td>
</tr>
</tbody>
</table>

#### Product or service involved:
- [ ] Credit
- [ ] Deposit Account
- [ ] Service Issues
- [ ] Privacy
- [ ] Regulatory Complaint
- [ ] Fraud & Identity Theft
- [ ] Other:

Please explain the entire circumstances surrounding your complaint below:

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I verify, under penalty of law, that everything contained in the foregoing complaint is true and correct to the best of my knowledge and belief.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Signature of Complainant:</td>
<td>Date:</td>
</tr>
</tbody>
</table>

Please include the original complaint form and copies of all the supporting documents. Please keep all original support documentation for your records. Attach additional pages, if needed.